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## Homeowner Maintenance and Care Instructions

Please follow the recommendations below to ensure your home continues to look and perform at its best.

### Cleaning

- **Pressure washers should not be used for cleaning painted wood or wood based cladding.**
- A medium/soft sponge should be used with a mild diluted cleaning detergent. To prevent streaking when cleaning do on a dry overcast day and avoid direct sunlight.
- Cladding and aluminium trims **should** be cleaned at least once **ANNUALLY**.
- Test cleaning products on a small area first to ensure it doesn't damage the finish.
- Correct cleaning should prevent any build-up of moss or mildew. If any is found it should be removed immediately.

### Maintenance and Care

- Cracked or loose caulk should be resealed where necessary with colour matching thermoplastic caulk.
- Keep all plants/shrubs at least 300mm (12") away from the siding.
- Do not allow sprinklers to spray directly onto the siding.
- Any fixings into the siding should be fixed using **STAINLESS STEEL** nails or screws.
- Should decking be installed around CanExel please leave a 25mm gap between the cladding and the decking.
- Should skirting be placed below the home, this should permit a 25 mm gap between the cladding and skirt base.

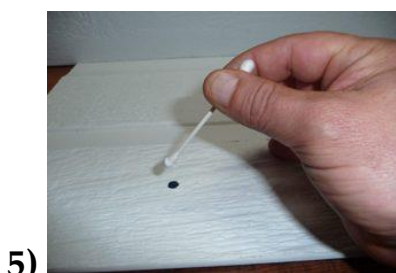
## Touch up paint application

Should you need to do touch ups, we suggest the very easy method detailed in the photos below for quick repairs. (dip in paint lightly, dab and blot onto spots and repeat)

It is recommended that the touch up paint be **applied with a cotton swab Q-tip**. Apply the paint to the affected areas only of the boards and let dry, approximately 1 hour.

**(Do not apply with paint brush)**

For best results, the exterior temperature should be at least 50°F/10°C (24-hour period)



For further Aftersales advice, please contact: [sarrel@hawthorntimber.co.uk](mailto:sarrel@hawthorntimber.co.uk)



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